

# Android Privacy C(R)ache: Reading your External Storage and Sensors for Fun and Profit

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## ABSTRACT

Android’s permission system empowers informed privacy decisions when installing third-party applications. However, examining the access permissions is not enough to assess privacy exposure; even seemingly harmless applications can severely expose user data. This is what we demonstrate here: an application with the common `READ_EXTERNAL_STORAGE` and the `INTERNET` permissions can be the basis of extracting and inferring a wealth of private information. What has been overlooked is that such a “curious” application can prey on data stored in the Android’s commonly accessible *external storage* or on unprotected phone sensors. By accessing and stealthily extracting data thought to be unworthy of protection, we manage to access highly sensitive information: user identifiers and habits. Leveraging data-mining techniques, we explore a set of popular applications, establishing that there is a clear privacy danger for numerous users installing innocent-looking and but, possibly, “curious” applications.

## Categories and Subject Descriptors

D.4.6 [Security Protection]: Access controls; K.4.1 [Public Policy Issues]: Privacy

## Keywords

Android permissions, External storage, Profiling, Monitoring, Personal data leakage

## 1. INTRODUCTION AND BACKGROUND

The Android permission system was a significant step towards addressing the privacy concerns about the sensitive user information collected from third-party applications. It requires users of non-rooted devices to scrutinize permission requests made by applications and make informed decisions [1]. Such decisions, in turn, have an impact on their privacy since granted permissions may reveal different pieces of their personal information. Nonetheless, the meaningfulness of the provided feedback is controversial; studies [2]

have demonstrated that the majority of Android users do not pay attention to, or understand, such permission prompts especially when they prevent immediate gratification.

Even though successive releases of Android strive to enhance and improve security, balancing security with usability has proven difficult. For instance, Android 4.3’s App Ops feature for selective permission granting was hidden from end-users in later versions, apparently due to usability concerns. Because it is impractical for developers to anticipate the numerous security configurations that such types of services bring forth, many apps failed to function correctly or simply crashed when a subset of the requested permissions were selectively revoked by the user [3]. Although this functionality can still be achieved through third-party apps, uninformed users are unlikely to put the additional effort required to understand these features at the level of detail necessary [4].

Furthermore, although Android permissions allow a (coarse-grained) regulation of an app’s access to private information, they fail to provide comprehensive insights on how this information is actually used [5]. Even worse, in many cases, the access rights requested by apps are inordinate to the functionality they offer [6]. To mitigate the consequences of permission over-provisioning, state-of-the-art privacy research proposes mechanisms that utilize static analysis [7], or retrofit the Android runtime environment [5] with privacy controls over the data applications access. Other works suggest substituting private and sensitive information with innocuous shadow data [8], or deterring the transmission of sensitive information over the network [9].

Unfortunately, all the aforementioned solutions perceive applications as standalone components running in isolated environments (i.e., “sandboxes”) [10]. Android’s security framework enforces process *isolation* and *segregation*; applications are not allowed (unless granted permission) to perform any operation that could adversely affect another application, the operating system or the user. However, such an isolation is only partially true: most applications produce (and rely on) application-specific data stored on commonly accessible locations, notably the *external storage* (i.e., the SD card). This raises the question: *how intrusive is an application that can read the data of other applications offering richer functionality based on (possibly) more intrusive privileges?*

While there has been awareness in the community that external storage may hold sensitive information, it is still not considered a significant concern [11]. In this work, we show that by simply luring unsuspecting users to install seemingly innocuous apps with basic access privileges to the external storage, one can get valuable insights about a user’s profile.

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On top of that, these data may be augmented with smart-phone sensor data; mobile devices are increasingly equipped with a range of sensors such as GPS, microphone, accelerometer, light, and proximity sensors. These sensors can be effectively used to infer a user’s context including his location, transportation mode, social state, etc [12]. Although some of these hardware components (e.g., microphone, camera) are mediated and protected by the OS (through permission requests), others require no permission and are accessible by any third-party app via intents and deputy apps [13].

**Contributions:** We consider applications for which Android’s play market states that “*this application does not require any special permissions*” and we show how they can act as gateways into users’ personal data. From a corpus of the most downloaded (free) Android applications, we demonstrate how someone can: (i) extract private user information (user identifiers, location, etc.) and (ii) create an accurate profile of applications and activities, executed on the host device, simply by examining what these popular applications store on the commonly accessible external storage and by leveraging the phone’s unprotected sensors. We employ data-mining techniques ranging from face recognition to natural language processing, (iii) to attain other highly sensitive information (contacts), without requesting the appropriate “dangerous” permissions. *The contribution of this work is to highlight that user privacy does not only depend on the understanding of the granted permissions but also on the cautious usage of the commonly accessible and unprotected sources of information.* Indeed, forensics analysts, with physical access to the device, have (authorized) access to any type of stored information. Nonetheless, in this work we show that even the simplest of zero-permission applications can do the same.

**Focus:** Table 1 enumerates all the Android applications, considered in this work, along with the number of user downloads and their respective market scores; these values are indicative of their *popularity* and *trust* as perceived by the users [14]. Our focus is on the kind of data that may be the target of severe privacy violation, notably: (i) Communication data, such as text and voice messages, (ii) Media data, from the camera or microphone (iii) Location data, i.e., GPS data or location inferred from the users’ social network and geotagged photos, (iv) Text data, including documents and emails, (v) Contacts, i.e., the users’ list of contacts extracted either by the smart-phone’s address book or by the social media that the user participates in, (vi) History/Usage data indicating the user’s preferences, (vii) Identity data; i.e., all the unique identifiers that can be leveraged to identify a user, e.g., device ID, email address, etc., and (viii) Contextual data that can be used to infer a user’s context and activity.

Nonetheless, we do not solely focus on the types of sensitive information that can be directly extracted from a smart-phone but also on the analysis mechanisms that can be applied in order to ex-filtrate as much information as possible.

The rest of this paper is organized as follows: Sec. 2 presents the analysis framework. In Sec. 3, we compare our work with prior related research. Sec. 4 describes the inference process we perform over the data acquired from the smart-phone. Sec. 5 presents our findings alongside with an evaluation of the employed inference mechanisms. Sec. 6 discusses possible mitigation mechanisms. Finally, Sec. 7 concludes this work.

## 2. FRAMEWORK DESIGN

Our data extraction and analysis framework comprises two

Application	Downloads	Market Score
Facebook	1000 - 5000 (M)	4.0
WhatsApp	500 - 1000 (M)	4.4
Skype	500 - 1000 (M)	4.1
Twitter	100 - 500 (M)	4.1
Instagram	100 - 500 (M)	4.5
Viber	100 - 500 (M)	4.3
Snapchat	100 - 500 (M)	4.0
WeChat	100 - 500 (M)	4.3
Tango	100 - 500 (M)	4.2
LinkedIn	10 - 50 (M)	4.2
Vine	10 - 50 (M)	4.2
Foursquare	10 - 50 (M)	4.0
Swarm	5 - 10 (M)	3.8
Spotify	50 - 100 (M)	4.5
YouTube	1000 - 5000 (M)	4.1
Flipboard	100 - 500 (M)	4.4
PushBullet	1 - 10 (M)	4.4
Dropbox	100 - 500 (M)	4.5
AirDroid	10 - 50 (M)	4.5
NavFree	10 - 50 (M)	4.1
Be-On-Road	10 - 50 (M)	4.1
GPSTest	5 - 10 (M)	4.4
OneDrive	10 - 50 (M)	4.4

Table 1: Free Android applications considered in this work parts: an Android client running on the user’s smart-phone and an analysis server that performs the off-line analysis and inferences over the ex-filtrated user data.

**Android Client:** Our client requests the two most common, and seemingly harmless, permissions [15]: the INTER-NET and READ\_EXTERNAL\_STORAGE permissions which are given by default to applications running on newer Android versions [16]. Simply put, when installing such a mobile application, users will be prompted with a (comforting) message stating that “*this application does not require any special permissions*”. The client traverses all files, residing on the external storage, and sends them to the server for further analysis; it does not perform any local data analysis on the device. It also accesses the unprotected phone sensors and sends the retrieved values to the server for processing (Sec. 4.3).

To enhance the *stealthiness* of this client-server communication, one could program the application to transmit data only when the phone is connected to some Wi-Fi network (i.e., by requesting the ACCESS\_WIFI\_STATE permission). The rationale is to prevent extensive usage of the cellular bandwidth because this could serve as an indication of disproportional, for the purpose of the application, network usage. Note, however, that this permission is not necessary for our design because it is considered intrusive. Moreover, the client can encrypt the data it transmits to the server in order to avoid possible traffic analysis from any existing information-flow tracking system [5]. It can also operate during periods that the phone is “*inactive*”. To do this, we leverage the accelerometer sensor to examine whether the device remains motionless for long periods of time (e.g., when the phone is placed horizontally during early morning hours).

The aforementioned functionality is *covert*; if such an application would be deployed on the market it would also have to offer a service to users so that they use it. Nevertheless, the *overt* functionality is beyond the scope of this work.

**Analysis Server:** After receiving the various data files (e.g., text, image, audio), the analysis server performs the off-line analysis for extracting sensitive information.

## 3. SMART-PHONE PRIVACY

Mobile devices, holding a lot of sensitive user data, have

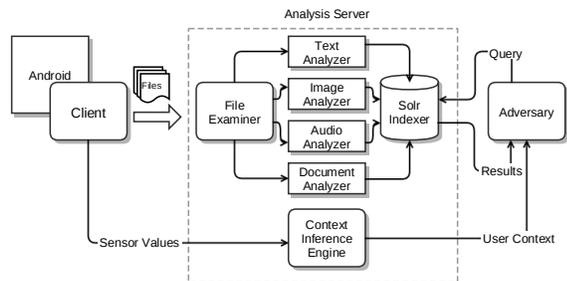


Figure 1: Framework overview; consisting of the Android client and the Analysis server.

become popular targets for adversaries. Attacks targeting, for instance, user chat history [17] (e.g., WhatsApp) have been demonstrated in the real-world situations, exploiting vulnerabilities in the victim apps. In contrast, our study focuses on a more generic design flaw, the lack of finer-grained access control mechanisms in the shared external storage; we demonstrate types of sensitive information that can be directly extracted from a set of popular apps across different categories.

Past studies on smart-phone user privacy concerns have primarily focused on location tracking and sharing [18, 19, 20]. Although location sharing is important in terms of privacy, Android permissions that relate to location information have already been identified as “dangerous”. Furthermore, authors in [10] studied user expectations for location, camera and SMS security. Our study encompasses the two most common, and seemingly harmless, permissions and focuses on how these can be used by an app, with basic access privileges, for prying on data stored in the external storage.

On top of that, a plethora of research efforts has focused on how to indirectly infer sensitive user information, notably location. In [21], the authors showed a set of user location traces can be de-anonymized by correlating their contacts with their social network friends lists. Moreover, by leveraging user public comments, [22] demonstrated how to infer user location and activities. Nonetheless, these approaches are complex, seeking to exploit side channels of the Android system for extracting user-related information. Our work carries an in-depth investigation on privacy issues relating to the external storage without any assumptions on the targeted device.

The most closely related to this paper are works on investigating whether apps leave user sensitive data to the external storage of mobile devices. In [23, 24], authors describe how data acquired by a zero-permission app leaks highly sensitive user information (e.g., name, email address, location). These works are complementary to ours in terms of the attacks considered (specific apps) and the methodology (static analysis of the app code). Our work concretizes and broadly investigates the threat of shared public storage the community largely suspected and yet has not deemed a pressing matter.

## 4. FILE ANALYSIS

### 4.1 Image Files

Images constitute one of the most common type of files stored on Android’s external storage. They range from application icons and photos exchanged by users (through social networking and instant messaging applications) to photos

taken by the smart-phone’s cameras (i.e., located in the DCIM folder). Depending on the application that generated an image (this can be easily inferred by the path of the file), we analyze the files for the following types of information.

#### 4.1.1 Face Detection

Images retrieved from the DCIM folder are (most probably) photos taken by the user. Therefore, we initially run a face recognition algorithm to detect (possible) faces. To do this, we employ the implementations of well-known algorithms from the OpenCV<sup>1</sup> platform. We used pre-trained Local Binary Pattern (LBP) classifiers included with the OpenCV library for face detection. In case we confirm the existence of faces, we extract the EXIF (Exchangeable Image file Format) meta-data from the image file. These contain copious information of interest: timestamps of when the photo was captured and camera identifiers that reveal which phone camera was used.

Leveraging these meta-data, we first focus on the photos taken with the front-facing camera of the device (i.e., the value 0 of the *FNumber* attribute reveals this). Since the most common use of this type of camera is for self-portrait pictures, our goal is to identify any photos that capture the user’s face. On the other hand, for photos taken using the back facing camera, we examine the phone rotation at the time the photo was captured. More specifically, we look at the *Image Direction* field of the EXIF meta-data, which contains the camera’s rotation when the photo was taken. This is calculated using the smart-phone’s embedded sensors (i.e., accelerometer, gyroscope and magnetometer) and it can give us a good insight on the content of the photo: if the rotation value is within the [160, 190] degrees interval then we can (with high probability) assume that the photo contains the user’s face (e.g., photos commonly known as “*selfies*”).

Besides simple face detection, the analysis of such face-containing images also enables the extraction of, ample, user profiling information. By leveraging face characterization algorithms, we can further infer the user’s age (i.e., a coarse-grained age), genre, race, face attributes and emotional status (when the photo was taken). To do this, we employ Face++ API<sup>2</sup> which provides facial analysis algorithms (see Sec. 5).

#### 4.1.2 Location Extraction

Android provides an option for geotagging photos, i.e., saving the geographical coordinates of the device when the photo was taken. These coordinates are stored inside the GPS “*Latitude*” and “*Longitude*” fields of the EXIF meta-data. If no such location information is available, we try to make a best-effort approximation by applying a *reverse Google Image search*. The result of such a search contains various pieces of information describing the queried image, including a “best guess” field; a text description of the image in question. In most cases, the best guess is the name of the monument/area/landmark captured by the picture (Sec.5.2).

#### 4.1.3 Social Interests Inference

To ex-filtrate a user’s social interests, we leverage images created by social networking applications and newsreaders. As an example, consider Twitter whose mobile client caches (inside a dedicated directory in the external storage) the avatars of all people a user “*follows*”. The usual purpose of these avatars is to convey short information about their owners. Therefore, we can leverage such images in order to

<sup>1</sup><http://opencv.org>

<sup>2</sup><http://www.faceplusplus.com/>



Figure 2: Location extracted from applying reverse image search on a photo (taken by one of the authors).

infer some of the user interests and likings.

First, we obtain a text description of the image from the best guess result of Google’s reverse image search. Based on the outcome, we then retrieve keywords associated with the given text by querying “DBpedia.org”.<sup>3</sup> To exemplify this, assume a user follows the official account of the CNN news agency. The avatar used by the CNN account (stored on the SD card) is the CNN logo. Employing the reverse image search gives us the term “cnn app” which, in turn, when queried in DBpedia yields a number of associated terms such as: television channel, basic cable and news channel.

Similar to Twitter, there are a number of other social networking applications that can be used to ex-filtrate information about a user’s online social networks. Amongst the most popular ones is LinkedIn, a business-oriented social networking service. LinkedIn users create business profiles and establish “connections”. LinkedIn’s application stores (on the SD card) the profile pictures (or logos) of the people and companies a user follows. By running the previously described face detection algorithm (Sec. 4.1.1), we can identify and sift profile photos from other non-interesting images (e.g., corporate logos). For the former, we then run a reverse image search and retrieve the first 10 (for example) returned results which (in most of the cases) point to the name of the user. The same holds for location-based services such as Foursquare and, thus, the same approach can be applied. Combining all such social-related information enables us to construct parts of the user’s social network.

We use LinkedIn profile images because, given the purpose of this service, it is likely that users upload high quality professional profile photos. This facilitates the face detection and recognition processes to produce better results.

## 4.2 Audio and Voice Messages

Most messaging applications supporting audio communications (i.e., voice messages) store unencrypted copies of all audio messages a user sends or receives. This is surprising considering the amount of privacy violating information that may be extracted from such data. Nonetheless, leveraging audio data to extract useful information is far from trivial. Towards that, our framework provides the following steps:

**Speech-To-Text (STT) translation:** First, we convert the audio file from the Advanced Audio Coding (AAC) format, which is used by most messaging applications, to the Waveform Audio File (WAV) format. This is done through

<sup>3</sup>DBpedia (<http://dbpedia.org>) is a community effort to extract structured information from Wikipedia.

the libav<sup>4</sup> open source library, which provides cross-platform tools to convert, manipulate and stream a wide range of multimedia protocols. Such a transformation allows the subsequent translation of the audio file to text by leveraging AT&T’s STT library<sup>5</sup>.

**Part-of-Speech (PoS) tagging:** The generated text transcript is given to a PoS tagger. This performs a syntactic analysis, identifying the lexical categories (e.g., nouns, verbs, adjectives) of the text produced during the STT phase.

These two pre-processing steps set the baseline for a deeper inspection of the provided audio files. We focus on: (i) location, (ii) time and (iii) user-referring information.

### 4.2.1 Location, Time & Named Entities

To extract possible location information from audio data, we examine the produced text transcript for *prepositions of space*; i.e., “in”, “on”, “to” and “at”. Once identified, we then look for any singular or plural nouns (tagged as “NN” after the PoS tagging phase) contained in the text. As an example, consider the text phrase “Let’s meet at Sunset Boulevard” retrieved from a WhatsApp voice message. The existence of the “at” preposition is indicative of location.

To improve the performance of our analysis, we leverage the various types of verbs that may be used in a phrase. Active verbs denoting motion serve as evidence of location-specific information (for instance “*Driving to Manhattan*”). Moreover, passive verbs describing the user’s *activity context* (i.e., waiting, to be, meet) can be effectively used to infer her location. To automate the location extraction process, we employ Stanford’s Named Entity Recognizer<sup>6</sup> (NER), a library that provides text processing capabilities for extracting various sentence features (e.g., in our case location). Location can refer to cities, states, countries, etc.

The analysis of the PoS tagged transcript also provides time-related information of user activities. We search for time prepositions: “at”, “in” and “on”. Their identification is now based on the contained time indexes (or intervals) of described events; e.g., “Let’s meet at 1 pm”. Once more, we employ Stanford’s NER to extract time-specific information.

We also examine audio files for named entities. Stanford’s NER comes with “named entity” recognizers for the English language. In our work, the word “named” restricts the task to only those entities for which one or many designators have been defined. For instance, “I am with Mary! Will you join?” is referred to as “Mary” whereas “I work at Google!” is referred to as “Google”. Rigid designators include proper *person* names (i.e., Nick, Mary, etc.) as well as certain popular *organizations* (i.e., Google, Skype, etc.).

### 4.2.2 Sentiment Information

We again utilize the employed natural language processing and text analysis tools to identify and extract sentiment information from the text transcripts of audio files. Notably, we wish to understand whether a user expresses *positive*, *negative* or *neutral* feelings in a given message. This essentially reveals the user’s emotional state and attitude towards some topic or, event, a person (i.e., a named entity). To do this, we leverage well-known sentiment extraction techniques [25]; a *polarity* value (ranging between  $[-1, 1]$ ) is assigned to the audio file based on which the message is classified as positive

<sup>4</sup><http://libav.org/>

<sup>5</sup><http://developer.att.com/sdks-plugins/speech-for-android>

<sup>6</sup><http://nlp.stanford.edu/software/CRF-NER.shtml>

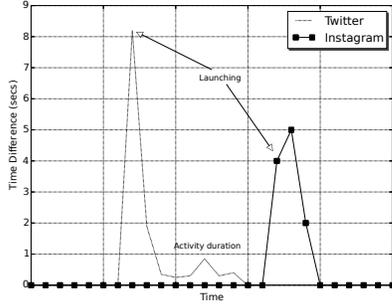


Figure 3: Time-stamp Analysis

or negative. We also compute the *subjectivity* (a value within the  $[0, 1]$  interval) of the audio file which denotes whether the message expresses subjective or objective statements.

Although sentiment analysis has been extensively employed for social networks such as Facebook [26] and Twitter [27], the striking difference of this work is that we show that such techniques can be applied on *private user audio messages*. We index all audio files along with their polarity and subjectivity values for further examination and quick retrieval of any records of particular interest (e.g., audio messages that have been classified to include negative sentiments or expressions).

### 4.3 Inferring User Context

As described in Sec. 2, our framework comprises an inference engine that enables adversaries to target the user’s contextual privacy; issue queries for extracting the user’s context (e.g., sleeping, walking, training, etc.). Towards that, the mobile client can access the phone sensors and send any retrieved values to the analysis server. Recall that only the phone camera and microphone require specific access permissions. The rest of the sensors are “unprotected” meaning that accessing them is not noticeable by the user. This can be done either directly or indirectly via intents and deputy apps [13]; Android intents allow applications to access resources indirectly by using deputy apps that have access to the requested resource or information [28]. This is possible because intents can be used for both inter- and intra-application invocations.

To infer user context we leverage *random forests* [29]: collections of decision trees, each trained over a different bootstrap sample. We obtained the training set (i.e., sensor values labeled with activities) from the PAMAP<sup>7</sup> dataset which contains sensor readings (i.e., accelerometer, gyroscope, magnetometer) from 17 subjects performing 14 different activities (e.g., walking, cycling, laying, ironing, computer work). We considered only a subset of the including sensor types focusing on those that are already available in current smart-phones: temperature (Samsung Galaxy S4 has a dedicated temperature sensor), accelerometer, gyroscope and magnetometer.

Each decision tree of the random forest is a classification model created during the exploration of the training set. The interior nodes of the tree correspond to possible values of the input data. For instance, an interior node could describe the values a sensor  $s_1$  gets (e.g.,  $s_1 > \alpha$ ). Nodes can have other nodes as children, thus, creating decision paths (e.g.,  $s_1 > \alpha$  and  $s_2 < \beta$ ). Tree leaves mark decisions (i.e., the classifications) of all training data described by the path from the root to the leaf. For example, samples for which

<sup>7</sup><http://www.pamap.org/demo.html>

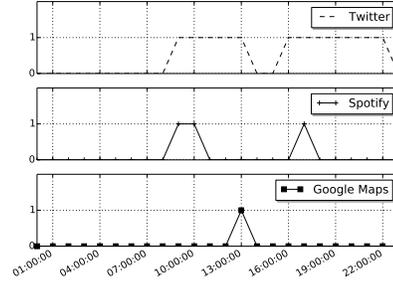


Figure 4: Profiling Application Activity.

sensors  $s_1$  and  $s_2$  take the values  $s_1 > \alpha$  and  $s_2 < \beta$  refer to the *walking* activity. After the training phase is completed, the classifier infers the user’s context based on the sensor values sent by the mobile client. More specifically, the client monitors the phone’s sensors for a predefined period of time and submits them to the analysis server. Upon reception, these values are examined by the classifying ensemble and a decision on the possible user context is produced.

### 4.4 Profiling Application Usage

Before Android Lollipop, applications granted with the GET\_TASKS permission could query the ActivityManager and retrieve all running tasks via the *getRunningTasks()* method. For Android Lollipop, Google decided to deprecate this functionality for *privacy* reasons as *this method could leak personal information to the caller* [30]. Furthermore, according to the Android team [31], this method has been a significant attack vector for malicious apps allowing them to examine the types of applications users employ or to launch malicious actions when users perform specific actions.

Despite this newly introduced restriction, a simple examination of the *last-modified time-stamp* of specific files and folders renders feasible the profiling of currently running applications. More specifically, as it has been discussed so far, different applications access different files residing on the phone’s external storage. Any malicious application monitoring specific files can detect *if*, *when* and for *how long* an application is used. For example<sup>8</sup>, by monitoring the last-modified time-stamp of the file *com.twitter.android/cache/users/journal*, a malicious application can detect if Twitter is running. Similarly, the file *com.instagram.android/cache/video/journal* gives information on whether the user has launched Instagram. Our mobile client frequently retrieves (e.g., every 3 sec) the last-modified time-stamp of the application-specific file. For example, let  $ts_i$  and  $ts_{i-1}$  be the time-stamps of an application specific file retrieved at times  $i$  and  $i - 1$ . If  $dt = ts_i - ts_{i-1} > 0$  then this serves as an indication the the application is active and is accessing the application specific file. Fig. 3 plots  $dt$  as a function of time. As the figure shows, it is easy to detect when the application is launched since when this happens the two consequent last-modified time-stamps differ. Moreover, examining the time-interval for which  $dt > 0$  is an indication of the usage duration.

We leverage time-stamps to accurately profile a user throughout long periods of time. Fig. 4 illustrates the usage patterns of three applications retrieved from the phone of one of the au-

<sup>8</sup>Due to space limitations we provide some examples of application specific files monitored by our system.

thors for a period of 24 hours. We plot time on the  $x$ -axis and a boolean value on  $y$ -axis indicating whether the application has been activated at a given hour (done by retrieving the last-accessed time-stamp). Of course, the mobile client can monitor application specific files at any granularity (e.g., every 15 mins). For Spotify the client monitors the file `/storage/sdcard0/Android/data/com.spotify.music/files/spotifycache/mercury.db` and for Google Maps the file `/storage/sdcard0/Android/data/com.google.android.apps.maps/cache/cache_its.m` which is updated whenever the application is invoked.

## 5. ANDROID APPLICATION ANALYSIS

This section presents our findings from the extraction of user private information from the phone’s external memory. Towards that, we examine closely the data that are generated by the chosen Android applications (Table 1) available in the market. We then proceed with the assessment of our framework’s accuracy and inference mechanisms.

**Instant Messaging Applications:** We begin our analysis by looking *Viber*. Viber keeps a configuration file with information on the user identity, profile picture and phone number. In particular, inside the Viber directory, the hidden file `.userdata` contains the username specified when registering with the messaging service. This identifier is often the user’s real name. Furthermore, the `canonicalized_number` field (in the same file) carries the user’s phone number along with the international call prefix for the specific country (based on the mobile operator the device is registered with).

Most messaging applications encrypt text-based communications before storing them on the external storage. The only exception is the *Tango IM*, which stores clear-text messages and conversations in the `com.sgiggle.production` folder. Exchanged media (e.g images and audio files) are, in many cases, stored unprotected. Viber caches voice messages under the folder `.ptt` located in the application’s main directory (i.e., `SDCard/Viber`). Similarly, *WeChat*<sup>9</sup> leaves all audio, video and image files unprotected. In addition, WeChat enables users to share their location by sending a map in the form of an image. These images are also stored on the SD card, thus, enabling the extraction of the user’s location.

Besides storing photos, audio messages and videos unprotected, *Skype* provides (by far) the most privacy sensitive information to any curious entity. Whenever users employ the “automatically add friends” functionality, Skype’s Android client generates an SQLite database which is essentially an exact copy of the user’s address book. For instance, for a user with `skype_id` “Bob” the list of contacts is stored inside the file `com.skype.raider/bob_ingestion.db`. As one could understand, this has severe privacy repercussions: an application with (simple) read access privileges to the external storage can essentially retrieve all the phone numbers and email addresses in the user’s contact list.

**Music Streaming Applications:** *Spotify* keeps all configuration files inside the `com.spotify.music` folder. The internal `<user-id>-user` sub-folder holds the user’s Spotify ID (in its path name). We can leverage this identifier to retrieve information about the user, by issuing a GET request to `https://api.spotify.com/v1/users/<user-id>`. This returns a JSON object with ample user-specific information, such as the user display name, the number of followers she has and her profile picture. Moreover, Spotify allows users to connect (and authenticate) using their *Facebook* accounts. In this case,

<sup>9</sup>Popular IM application in Asian countries.

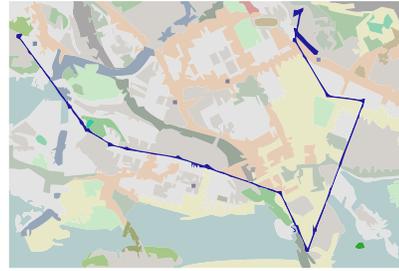


Figure 5: Traces extracted from Google location history.

the returned display name is the user’s Facebook ID which, in most cases, is her name and surname (while the user’s profile picture is her Facebook avatar). Examining whether a user has federated her Spotify and Facebook accounts can be done by checking the `facebook_connected` field contained in the `orbit.settings` file. This file can also be used to extract information regarding the user’s *LastFM* account, another music streaming service that can be connected to Spotify.

The `local-files.bnk` file contains the names of all the songs a user has downloaded along with the respective paths of the audio files. Moreover, inside the `cosmos_player_state` file, we can find the user’s latest song search. The file `offline_lists.bnk` contains all the playlists saved by a user. If a playlist was created by a user’s friend, we also get her identifier.

**Social Networking Applications:** In Sec. 4.1.3 we discussed how the images stored by *Twitter*’s Android client can be leveraged to infer information about the user. Additional information can be extracted by examining the data Twitter stores on the phone’s external storage. More specifically, Twitter generates a binary file under the name `abd_<user_id>` (where `<user_id>` is the user’s account id) inside the `com.twitter.android` folder. Knowing the user’s account id allows us to issue the following request to Twitter’s API: `https://api.twitter.com/1.1/users/show.json?user_id=<user_id>`. Assuming that the user does not have a protected account, this request will return the number of followers a user has, her friends, the number of status updates, her preferred language and her *retweets* with exact time-stamps and links (i.e., mentions) to other user profiles.

*Vine* stores inside the `co.vine.android` folder files (the exact file names differ for each user) containing the user’s username, her id, her phone number, her email address and information about connected accounts (e.g., Facebook, Twitter). Another file, in the same folder, stores the information (email address and user ids) of the users she follows. Instagram stores all the video files a user browses on the phone’s external memory.

**Navigation Applications:** The *NavFree* crowd-sourced navigation application stores application-specific data inside the `com.navfree.android.OSM.ALL` folder. The internal sub-folder `files/UserData` has the `Favorites.txt` file that stores all the points-of-interest (POIs) a user has saved, along with their geographical coordinates. In the same folder, one can also find the `Home.txt` file, which contains the geographical coordinates of the user specified home location.

*Be-On-Road*, another navigation service, stores inside the “Favorites” folder (residing on the `cz.aponia.bor3` path) the geographical coordinates of all the POIs, including home and work locations and all the addresses a user has searched for.

Finally, the *GPS Test* navigation application, which provides a utility for showing the signal strength of in-range satellites, saves a log file on the external storage that contains

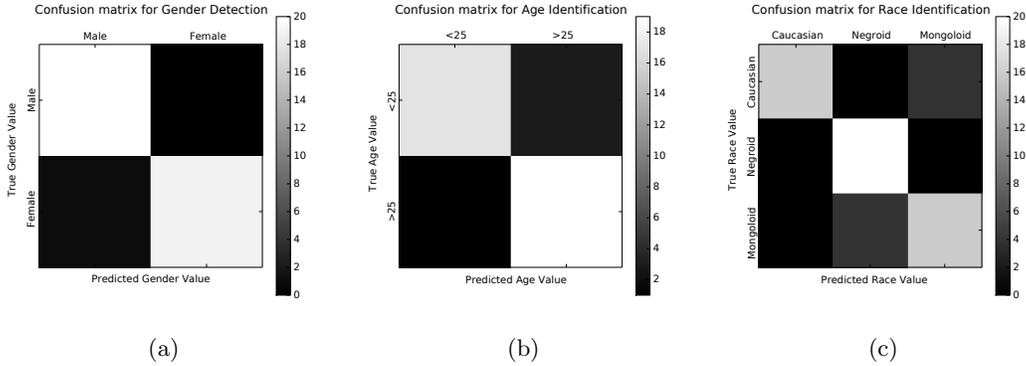


Figure 6: Gender (a), age (b) and race (c) detection from user photos.

all user’s visited locations along with time-stamps.

**Cloud Storage Applications:** *Microsoft OneDrive* caches on the external memory the files a user downloads (inside the *com.microsoft.skydrive* directory). The internal sub-folder *instrumentation.ApplicationInsights.V1Channel* keeps detailed log user uploads. These files contain additional information such as time-stamps, device model and the Android version.

Similarly, *Dropbox* saves on the external memory all files a user uploads or downloads. Moreover, detecting the Dropbox account id can be done by examining the name of the folder inside the path *com.dropbox.android*.

*AirDroid* is a popular application allowing users to manage their Android phones and tablets via their PCs. Inside the directory “*com.sand.raider/com.sand.airdroid/files*” the file *main.log* contains the following pieces of information: (i) the phone’s *IMSI*, (ii) the phone’s IP address, (iii) the network connection type (i.e., wireless or cellular), and (iv) the user’s email address and her name. In case the user employs Google as the authentication provider, then the extracted name field is the user’s actual name (i.e., first and surname). Moreover, *AirDroid* also allows users to locate their phones. Enabling this functionality, allows the extraction of their fine-grained geographic location along with the time-stamp of when the query was issued (stored in the same *main.log* file)

*PushBullet* is a file sharing and messaging application. Inside the folder *com.pushbullet.android* the application stores a log file. This log file contains the email address with which the user registers to the service. Moreover, the same file holds information about the email addresses of a user’s contacts.

**Invoking Browsers:** Although popular browsers do not store any sensitive information on the phone’s external storage, we can still exploit them to extract particular user features. More specifically, we focus on users that have logged-in (with their browsers) to their Google profiles. Launching an *intent* for <https://maps.google.com/locationhistory/b/0/kml?startTime=<s>&endTime=<e>> (where <s> and <e> define the starting and ending date in “epochs”) retrieves the user’s location history (for that period) and stores it on the external storage. Of course, this requires that the user has enabled the location service on her mobile phone. The retrieved XML file (accessible by any application) contains the latitude and longitude coordinates along with detailed time information (Fig. 5). With this data, we can (for example) infer the user’s home and work location.

## 5.1 Face Recognition and Characterization

We begin with an assessment of the face detection analysis presented in Sec. 4.1.1. Our goal is to detect user facial attributes by examining retrieved self-portrait photos (i.e., “selfies” captured from their smart-phones). We focus on three attributes: (i) user gender, (ii) age and (iii) race: they are important for face recognition-based marketing.

For our evaluation, we used photos from the SelfieCity<sup>10</sup> dataset, containing 3200 Instagram selfie photos of users with various lighting conditions, expressions and realistic backgrounds. Each photo is categorized according to different criteria (e.g., user age and gender). Furthermore, many of these photos contain filters (e.g., black-white), as usually is the case with the pictures users share on Instagram. We believe this dataset is similar to the photos one would expect to find stored on the external storage of average users’ devices.

We present our findings, on correctly identifying a user’s attributes, through *confusion matrices*. Each column of the matrix shows the “predicted” instances of a class (e.g., male or female), while each row shows the true class of the instances. The diagonal elements (in the matrices) show the number of correct classifications made for each class (i.e., true positives and negatives), and the off-diagonal elements indicate the errors (i.e., false positives and negatives).

Fig. 6 (a) depicts the gender classification results of 40 user photos (i.e., 20 male and 20 female users). As we can see, it is relatively easy to detect the user gender from user photos. In particular, the gender detection algorithm correctly identified all photos of female users and misclassified only one male. Next we move on to the age detection process (again by considering 40 user photos). In this case, we split users into two groups; one group comprises 20 photos of users within the [17, 25] years old interval whereas the second group contains photos of users that are older than 25 years old. These age groups are considered to be important for the planning and execution of marketing campaigns. As we can see in Fig. 6 (b), the Face++ algorithm is almost 100% successful in correctly identifying the user’s age based on her photos. Indeed, 19 users below the age of 25 years old were correctly classified whereas only one user was falsely identified as older. Furthermore, 17 users in the above 25 years old class were classified correctly (i.e., 3 incorrect classifications). Finally, Fig. 6 (c) presents the race classification results

<sup>10</sup><http://selfiecity.net>

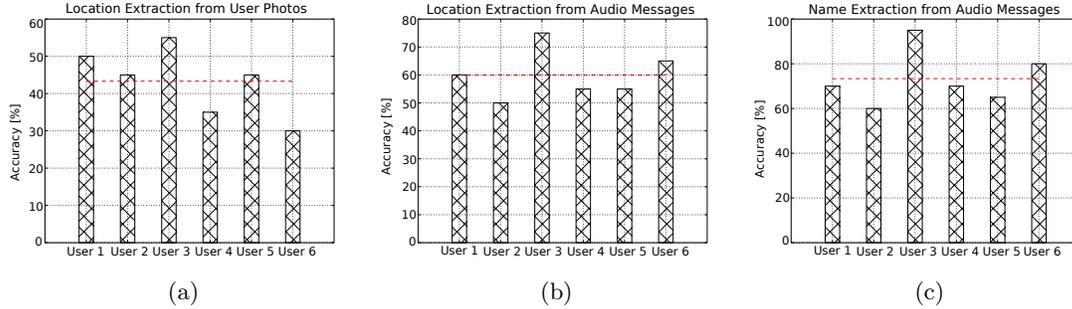


Figure 7: Location Extraction from user photos (a) and voice messages (b). Name extraction from audio messages (c).

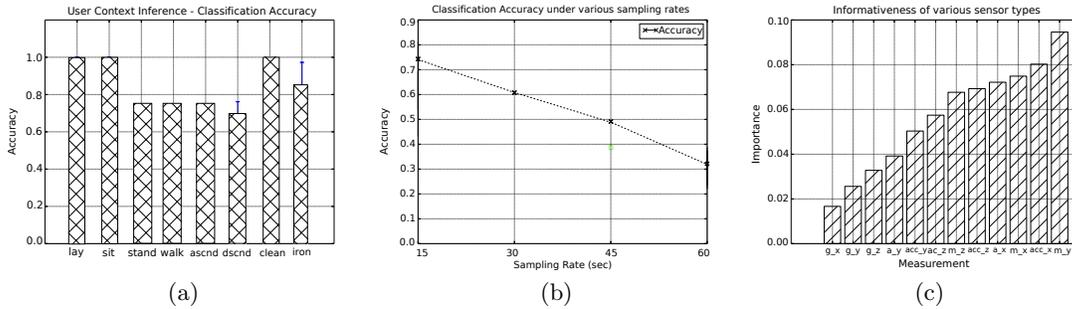


Figure 8: Inferring User Context: (a,b) Classification Accuracy, (c) Sensor Evaluation.

for 60 individuals belonging to three different ethnic groups (Caucasian, Negroid and Mongoloid). Once more, we observe that it is relatively easy to accurately identify a user’s race.

Note, however, that the presented results do not intend to evaluate the accuracy of the employed face detection software. Our goal is to highlight the ease of identifying user attributes (by analyzing photos stored on the external storage) with even readily available tools. All it takes is for the user to download a seemingly benign, but curious, application.

### 5.2 Analysis of Photos and Voice Messages

First, we assess the extraction of location information from user photos (Sec. 4.1.2). For this experiment, we make use of 120 photos taken by 6 users (i.e., 20 photos from each user) and we examine for how many of them we are able to extract fine-grained location-specific data. We sample photos taken with different types of mobile devices in order to demonstrate that our findings do not depend on the multiplicity or the kind of utilized hardware and software. These photos are capturing landmarks of different cities and countries.

As we can see in Fig. 7 (a), we are (on average) able to infer location information from 51 photos (i.e., 42.5% accuracy) by leveraging reverse Google image search. Note that users were requested to provide us with photos of their choice. As a result, some of them (e.g., user 1 and user 3) gave us pictures of famous landmarks of major U.S. or European cities whereas the rest provided photos of less famous landscapes. Moreover, we do not consider here the extraction of location information from the image meta-data as it is trivial.

Next, we evaluate the analysis of voice messages as presented in Sec 4.2.1. We refrain from assessing the accuracy of the STT translation because this is reflected in the performance of the employed natural language processing to detect location and named entities; better STT translation yields

higher location and name extraction accuracy. First, we focus on extracting location information from the audio files. In particular, we asked six subjects (3 male and 3 female) to arrange a hypothetical meeting by sending 20 voice messages on WhatsApp. The meeting place was selected from a list of famous places in the U.S (e.g., Soho, Michigan Avenue, Central Park). The participating subjects come from different countries and, thus, have different English skills and accents. Fig. 7 (b) depicts our results: on average we extract correct location information from 60% of the voice messages. Although the output heavily depends on the English skills of each subject (e.g., subject 3 is a native English speaker), we manage to overall achieve high accuracy (> 50%).

Finally, Fig. 7 (c) presents our findings on the extraction of named entities (from voice messages). As we can see, the achieved accuracy is significantly higher compared to the case of location extraction: names are, usually, single-word or short words and, thus, they can be detected easier.

### 5.3 User Context Detection

We evaluate the accuracy of the classifier ensemble focusing on the accuracy of user-context classification. For each evaluation, we select one subject of the PAMAP dataset, at random, as the classifier’s training input. We then evaluate the ensemble’s accuracy for the remaining subjects.

As depicted in Fig. 8 (a), the overall classification accuracy is above 50%. This serves as the best indication that we can, indeed, use various sensor readings to target user contextual privacy. Fig. 8 (b) illustrates the ensemble classification accuracy as a function of the sampling rate of the mobile client: as the sampling rate decreases, the classifier’s accuracy drops. However, even for small sampling rates (1 sample every 45 sec), the classification accuracy still remains relatively

high ( $\approx 50\%$ ). Finally, Fig. 8 (c) presents the informativeness of the employed sensor types with respect to user contexts. We express “sensor importance” as the (normalized) total reduction of uncertainty brought by that feature (i.e., the Gini index [29]). As it can be seen, magnetometers and gyroscopes are the most privacy intrusive sensors.

## 6. MITIGATION STRATEGIES

**System Protection:** The analysis presented in the previous sections reveals the serious privacy risks posed by the shared public storage of Android, due to its coarse-grained access model. In fact, there have been continuous efforts on improving the security of the storage model by Google, including the introduction of the `READ_EXTERNAL_STORAGE` in Android 4.1 and `WRITE_MEDIA_STORAGE` in Android 4.4. The latter restricts the *write access* to the external storage. More specifically, applications do not have write privileges to locations outside their owned area (i.e., `/Android/data/application_name`). This, essentially, prevents applications from manipulating data not belonging to them. It is also worth noting that before Android 4.4, apps could store data in any location they wished in the external storage; this being either the *real* SD card or an *emulated* one. However, from Android 4.4, a tighter management on the write privilege of the real SD card was introduced resulting in the removal of the `WRITE` permission from the permission group `media_rw` [23]. However, applying the same restrictions on the *read access* privileges is far from trivial; it would affect, many applications (file managers, anti-viruses, etc.).

In the same context, Google introduced a new permission model in the latest Android version. Android 6 implements a *runtime* permission model in which not all permissions are granted to an app in advance (during installation) [32]. Permissions are categorized as either “normal” or “dangerous”. Normal ones (e.g., `INTERNET_ACCESS`) are still automatically granted to the requesting app without asking for the user’s explicit approval. Nonetheless, for the latter, permission requests are prompted to the user at the time the application needs them. This approach aims to allow users installing apps without being forced to grant all the requested permissions but *only* the necessary ones following the principle of *least privilege*; that is, each app to have access only to the components that it requires for executing its tasks. Permissions for reading from and writing to external storage have now been identified as dangerous. However, the caveat is the backwards compatibility issues with the existing corpus of apps.

**Privacy Protection:** To reduce the privacy exposure of users, the proper handling of sensitive user information is necessary. More specifically, user photos can be protected by mechanisms such as the one described in [33], enabling user control over their photos; if users tag photos as sensitive, then they cannot be accessed by any other third-party app.

Moreover, audio and video communication files should be protected just as it is the case with text communications. Simply put, there is no point in encrypting text messages and leaving audio and video messages unprotected. Of course, encryption of audio and video data should not significantly affect user experience. Similarly, configuration files should be safely stored on the phone’s internal memory.

As a matter of fact, we saw that many app developers are taking steps towards that direction. For instance, the Evernote app stored all user notes unencrypted in the external storage [34] (a vulnerability that was initially considered in

this work). Nonetheless, newer versions of the application properly handle user data. Moreover, other applications, handling massive amounts of user sensitive data (e.g., Facebook), store no privacy sensitive information on the external storage.

**Access Control Mechanisms:** Unfortunately, all these enhancements do not solve the fundamental issues with the external storage model of Android. There is a consensus that in order to reduce possible privacy problems, finer-grained access control mechanisms should be enforced, properly handling sensitive user information. Such mechanisms are already in the literature. The authors in [10] proposed a user-driven access control to manage access to private resources while minimizing user actions. Saint [35] is a fine-grained access control mechanism over installed apps that manages to overcome some of the Android security limitations through install-time permission-granting policies and runtime inter-application communication policies. Mobiflage [36] leverages Plausibly Deniable Encryption (PDE) on mobile devices for hiding encrypted volumes within random data on a device external storage. Another line of research leverages code analysis to prevent sensitive user data from being abused by third-party apps [5, 37], leveraging static and dynamic vulnerability analysis techniques. All in all, a concerted effort is necessary to eradicate the problem investigated in this paper.

## 7. CONCLUSIONS

This work demonstrated how simple and seemingly harmless Android applications can be used as gateways into our personal data. We did this by focusing on what has been, so far, overlooked by the Android privacy community: the breadth and the wealth of the privacy-harming information stored on Android’s external storage and the informativeness of unprotected phone sensors. Leveraging data-mining techniques and publicly available libraries we showed that user privacy depends on the cautious usage of commonly accessible memory locations. We hope this work will stimulate further research on this matter, especially because it is now obvious that (the true) user privacy exposure is up to any curious or malevolent actor or Android developer.

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